



PERTH ASCOT CENTRAL APARTMENT HOTEL



Welcome to Perth Ascot Central Apartments.

On behalf of the management and staff at Perth Ascot Central Apartments we extend to you a very warm welcome, and wish you a pleasant stay in the beautiful city of Perth.

Our friendly team are committed to providing our guests a comfortable, relaxing experience and endeavour to exceed your expectations through every interaction. We take a certain pride in being part of your holiday experience and we hope you entrust us with this special responsibility. There are some magnificent services available at Perth Ascot Central Apartments that will add to your journey with us through the wonderful Western Austr.

We would like to take this opportunity to both welcome and thank you for choosing to stay at Perth Ascot Central Apartments. We are available at any time so please feel free to call me directly or alternatively make contact via the Front Desk.

Sincerely,
Hotel Management and Staff





Perth Ascot Central Apartments

ADDRESS

308 – 318 Great Eastern Highway, Ascot
Western Australia 6104

EMAIL

reservations@perthascotcentral.com.au

WEBSITE

www.perthascotcentral.com.au

POOL AND BBQ AREA HOURS

7 Days
7am – 10pm

RECEPTION LOCATION

Reception is located on the ground floor

RECEPTION CONTACT

Available during reception hours and up to 8pm
[\(08\) 9478 7700](tel:(08)94787700)

RECEPTION OPENING HOURS

Monday to Friday
7am – 8pm

Saturday
8am – 7pm

Sundays & Public Holidays
8am – 2pm

AFTER HOURS CONTACT

Emergencies only, after 8pm and before 7am
[0437 700 818](tel:0437700818)



AIR CONDITIONING

Use air-conditioning remote control to adjust individual room temperature and functions. For any assistance with the air-conditioning & remote please see reception. Please keep the temperature above 20c as the compressor will freeze up with the humidity.

BATHROOM AMENITIES

Your bathroom is stocked with amenities for your convenience. These items will be replenished with your next service.

Your bathroom includes a hair dryer.

If you need any additional bathroom items, please contact reception and they will be provided at no charge.

COTS AND HIGH CHAIRS

Cots and high chairs are available for your convenience. Please contact reception during open hours to arrange this. **Charges apply, see Schedule of Fees.**

LAUNDRY & IRONING FACILITIES

1/2 bedroom apartments have laundry and ironing facilities available in the room. Studio apartments have ironing facilities available in the room and a shared guest laundry available for use. Please see reception for more details

MAIL

Mail may be left at reception for collection and posting. Alternatively, there is a post office located 6 minutes away from the hotel.

Address: Unit 14/40 Belvedere St, Belmont WA 6104

PETS

Assistance animals are permitted into accommodation areas and on the premises, though we do ask that you please inform reception of the presence of a service dog. It is the policy of this property that all other pets are NOT permitted in accommodation.

CONFERENCE ROOMS

We offer an on-site conference room for your business needs. Please refer to the "Conferences, Functions & Events" page (8) for more information and see reception for booking details.

TEA AND COFFEE

Your apartment is stocked with coffee, tea bags, sugar, and long life milk. These items will be replenished with your next service.

Any additional stocks you may require can be obtained from reception.

WI-FI

Free Wi-Fi has been installed in each room. To connect to our secured network, login details will be provided in your welcome letter.

TELEVISION

The television receives all Free-to-air stations, as well as 90 Foxtel channels and casting.

SERVICING

Daily Service/Check includes, check for rubbish, pull up bedding, replace towels if on the floor and general check of the room.

Servicing is not available on Saturday and Sunday.

A full service is done weekly for longer stays. That includes: change sheets, clean bathroom, clean kitchen if applicable – check of the oven, vacuum, mop floors, replace towels, bathmat, hand towel & face washer, replace tea towel and cloth and top up all guest amenities.

PARKING

Free onsite parking subject to availability. Parking at your own risk.



NO SMOKING

Our property is NON SMOKING. Please refrain from smoking in your room, on the balconies and anywhere within the property. **Evidence of smoking will incur a fee, see Schedule of Fees.**

NOISE

We ask that you respect other guests by limiting the amount of noise made after 9:00PM, any disturbances that require management involvement may have a charge imposed. Whilst we encourage guests to enjoy themselves, we advise there is a strict **No Party Policy**. Failure to comply will incur a fee, see Schedule of Fees.

KEYS

KEYS to the apartment must be returned to reception or placed in the key box on departure. A **replacement fee** shall be charged to the guest account should they not be returned or damaged beyond use. See Schedule of Fees for details.

DAMAGE & LOSS

The person(s) registering as the guest(s) shall be liable for any loss or damage to the appliances, furniture, keycards, fixtures and all fittings in the Apartment. Fair wear and tear excluded.

THEFT

Central Apartment Group shall not be responsible for, or liable to compensate for the loss, theft or damage of personal property on, or brought into the apartment or in the immediate vicinity of the Apartments.

LIABILITY OF PAYMENT

Where guests sign for and on behalf of a business or company, and in the event that the business or company is unable to or refuses to pay any amount due, the Guest(s) shall be liable to pay on demand any amount owing by the business or company under the agreement.

REFUNDS

Full refund of deposits shall only be paid if the Terms and Conditions detailed in the Reservation Confirmation Letter are fully satisfied.

TERM OF STAY CHANGES

Should the term of accommodation be reduced, the registered guest hereby agrees to be liable for the appropriate tariff under the current Schedule of Rates. Refunds may be applied to an early departure (Under Management's Discretion).

NUMBER OF GUESTS

The number of guests in the apartment at any one time shall not exceed the number of guests declared on the Guest Registration Form. Should at any time the number of guests in the apartment exceed the number of guests detailed, Central Apartment Group reserves the right to terminate the reservation immediately, without refund.

FIRE ALARMS

Central Apartment Group has the right to charge for any Fire False alarm if set off by a guest where the Fire Brigade is called out. The Normal fine is \$1,500.00 that will be charged if required. However a minimum of \$400.00 plus GST will be charged to your Credit card after the Fire Brigade call out.

ROOM DEPARTURE

Guests are responsible for the state of the room upon departure. If rooms are found to be in an excessively bad state, the guest acknowledges that Central Apartment Group has the right to charge a cleaning fee to the credit card supplied when making the booking.



SCHEDULE OF FEES



ITEM	FEE/INFORMATION
Cancellation Fees	Full night if within 48 hours of arrival
Car Parking	Prices vary for each property
Credit Card Fees	Mastercard/Visa 1.5% AMEX 3%
Fire Brigade Callout	Based on fee issued by governing state authorities, minimum \$1500.
Guest Extra Cleaning	\$50/hour per person + Loss of room income
Guest Key Replacement	Minimum \$100 + additional cost if lock replacement is required
Guest Damage Repairs and Maintenance	\$50/hour per person (or tradesman cost) + Loss of room income + Cost of materials
No Party Policy	Call out fee minimum of \$100 + Loss of any bond
Smoking	\$500 + Loss of room income
Room Upgrade	Difference between room type tariffs, minus %10
Late Check out 12pm	\$75
Late Check out 2pm onwards	Cost of additional night
Cot hire	\$30
High Chair Hire	\$30
Rollaway	\$40
Extra Linen Change	\$50



FOXTEL

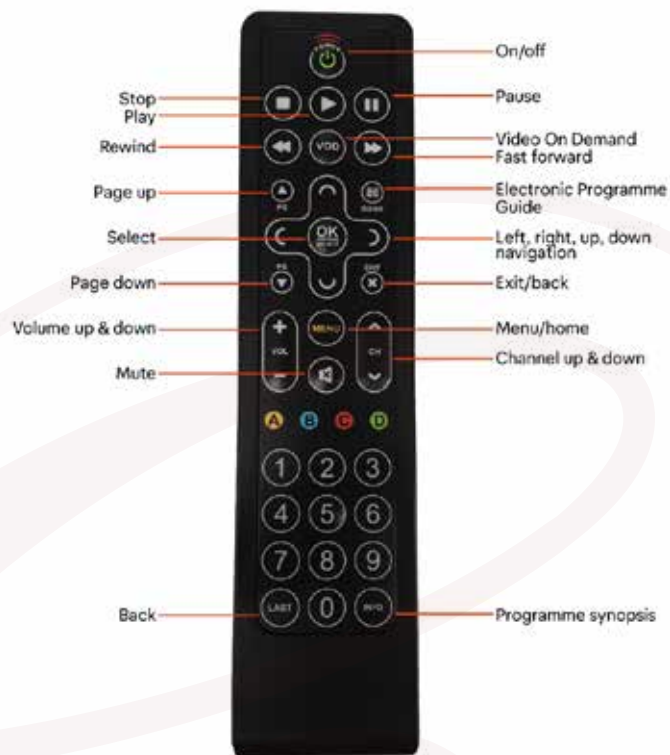
The TV in this room gives you the option to cast content from your mobile device. So if you've got stored video or a streaming service on your laptop, phone or tablet, here's how you can watch it on the big screen.

1. Turn the TV on
 2. Select Casting
 3. Scan QR code on the TV screen to connect your device to the casting wifi (e.g. Room0505)
 4. Type casting.tv into the device's browser and enter the PIN from the TV screen
- Note: If you navigate from casting, you may end your casting session and have to log back in.
5. Open the streaming app you want to cast from your device. Find  and then select the Chromecast for your room (e.g. Room0505)

If you have any issues casting, scan this code for a video demonstration.



foxtel Remote User Guide



If you require any assistance using the Foxtel entertainment system, please contact reception

foxtel



BREAKFAST

Our breakfast room is open 7 days a week.

BREAKFAST ROOM HOURS

Monday to Friday

7am - 9am

Saturday and Sunday

8am - 10am

SNACKS

Snack packs are available from the kiosk at reception for a modest charge.





Perth Ascot Central, conveniently located near Perth Airport, offers the perfect solution for your next meeting or presentation. Our versatile "Karijini" conference room comfortably seats up to 20 delegates, ideal for both formal boardroom meetings and casual brainstorming sessions.

Focus on what matters most - your event's success. We offer affordable conference packages with per-person, per-day charges, taking care of the details so you can concentrate on a productive gathering.

For more information, please contact reception or visit cagconferences.com.au

**AIRLINES****Qantas**

For reservations call 13 13 13

Virgin Australia

For reservations call 13 67 89

Jetstar

For reservations call 13 15 38

The closest airport is the Perth Airport, approximately 3km away or 5 minutes from the hotel by car.

Should you need transportation to the airport, please call reception to arrange a taxi. Charges apply.

CAR RENTALS**Hertz Car Rental – Perth Airport**

Call: (08) 9311 4190

Address: Airport Dom/Int Terminal, 6104, Perth Airport

Avis Redcliffe Car and Truck Rental

Call: (08) 9232 7590

Address: 302 Great Eastern Hwy, Ascot

SIXT Car & Truck Rental Perth city

Call: (08) 9225 4466

Address: 198 Adelaide Tce, Perth

Aries Car Rental

Call: (08) 9325 4110

Address: 166 Adelaide Tce, East Perth

City Centre Car Rentals

Call: (08) 9479 4900

Address: 5/51 Great Eastern Hwy, South Guildford

TAXIS

For a taxi, dial Swan 13 13 30, or alternatively ask reception to call one for you. Uber is also available in the area.

PUBLIC TRANSPORT

Buses run consistently throughout the entire city of Perth. For information on timetables and routes visit: www.transperth.wa.gov.au

EMERGENCIES

Dial '0' for external calls, then:

Emergency	000
Perth Police Station	(08) 9422 7111
Crime Stoppers	1800 333 000
Royal Perth Hospital	(08) 9224 2244
Road Condition Reports	138 138

DOCTORS AND HOSPITALS**South Perth Hospital**

Call: (08) 9367 0222

Address: 76 South Terrace, South Perth

Royal Perth Hospital

Call: (08) 9224 2244

Address: Victoria Square, Perth

Belmont City Medical

Call: (08) 9277 3999

Address: 6/321 Abernethy Road, Cloverdale

Ridge Ascot Medical Centre

Call: (08) 9478 3009

Address: Unit 4/398 Great Eastern Hwy, Ascot

CHEMISTS**Belmont Family Pharmacy**

Call: (08) 9277 2784

Address: 14/40 Belvidere Street, Belmont

Amcal Pharmacy Belmont City

Call: (08) 9277 2707

Address: 3/321 Abernethy Rd, Cloverdale

Chemist Warehouse

Call: (08) 9479 5427

Address: Unit 5/199 Abernethy Rd, Belmont



SHOPPING

DFO Perth

Perth's DFO is your one-stop shop for designer deals! Score savings on international and Australian fashion brands, homewares, and sporting goods, all under one roof. This convenient outlet centre is only 5 minutes from the hotel offering a vibrant atmosphere perfect for finding hidden gems and trendy styles at discounted prices.

Address: 11 High Street, Perth Airport

Maylands Park

Maylands Park Shopping Centre in Perth caters to your everyday needs. Browse through a variety of shops and stores, or grab a bite to eat at one of the convenient cafes or restaurants. It's a one-stop shop for errands and casual outings in Maylands, located just 7 minutes from the hotel.

Address: 238 Guildford Rd, Maylands

DINING

Aquarium Seafood Chinese Restaurant

Aquarium Seafood Chinese Restaurant in Perth reels in seafood lovers and dim sum aficionados. Dive into their extensive menu, featuring classic Hong Kong dishes alongside over 60 hand-crafted dim sum options. Whether you crave fresh catches or delicate dumplings, Aquarium has something to satisfy your taste buds.

Address: 202 Great Eastern Hwy, Ascot

Firehouse

Firehouse entices with innovative takes on fresh Western Australian produce. Expect expertly grilled specialties like char-grilled rib eye and beer-battered barramundi alongside house-made desserts, in a welcoming and spacious setting.

Address: 249-263 Great Eastern Hwy, Belmont

Majha Indian Cuisine

Majha Indian Cuisine transports you to India through vibrant flavors. Expect authentic dishes like butter chicken and biryani, alongside vegetarian delights, ensuring a delightful culinary journey for all palates.

Address: 343/345 Great Eastern Hwy, Redcliffe

BANKING

Bendigo Bank

Call: (08) 9370 3899

Address: 14 King William St, Bayswater

Bankwest

Call: 13 17 19

Address: Belmont Forum Shopping Centre, G-017, 227 Belmont Ave, Cloverdale

Westpac Branch Belmont

Call: (08) 9259 3922

Address: 215 Belmont Ave, Cloverdale WA 6105

HAIR AND BEAUTY

Eclectic Styles Hair Studio

Call: (08) 9272 8341

Address: 3/467 Guildford Rd, Bayswater

Alba's Hair Studio

Call: (08) 9277 2212

Address: 47 Belvidere St, Belmont

Studio Misfits

Call: 0424 948 338

Address: 130 Epsom Ave, Belmont

GYM AND FITNESS

9Round Rivervale

Call: 0439 407 371

Address: 39 Great Eastern Hwy, Rivervale

Ora 24/7 Belmont Gym

Call: 0411 341 889

Address: 96 Belmont Avenue, Belmont

Snapfitness Redcliffe WA

Call: 0432 539 557

Address: 5/351 Great Eastern Hwy, Perth

FLORIST

The Florist Tree

Call: 0449 762 888

Address: 2/25 Durham Rd, Bayswater



PERTH ZOO

Explore the wonders of the animal kingdom at Perth Zoo! See iconic Aussie critters like quokkas and kangaroos alongside fascinating animals from around the globe.

The zoo is committed to conservation, offering educational experiences that foster a love for wildlife in visitors of all ages. Get up close with some amazing creatures or simply wander the exhibits and be amazed by the diversity of life on Earth.



FREMANTLE PRISON

Fremantle Prison, a UNESCO World Heritage Site, is a captivating glimpse into Australia's convict history. Built by convicts themselves in the mid-1800s, it's the largest convict-built structure in Western Australia.

Explore the eerie cellblocks, solitary confinement cells, and tunnels, and delve into the stories of the prisoners who once walked these halls. Fremantle Prison offers a powerful reminder of the past, with tours and events that bring history to life.

ART GALLERY OF WESTERN AUSTRALIA

Immerse yourself in the rich artistic tapestry of Western Australia at the Art Gallery of Western Australia (AGWA). This internationally acclaimed institution houses an impressive collection, showcasing both established and emerging artists.

Explore Aboriginal and Torres Strait Islander art alongside international works, along with temporary exhibitions that spark thought and ignite creativity. Whether you're an art aficionado or simply curious, AGWA offers an inspiring and enriching experience.



SWAN VALLEY

Escape the city bustle and discover Swan Valley, Perth's oldest wine region, just a 30-minute drive away. This picturesque valley boasts rolling vineyards, charming cafes, and award-winning wineries.

Explore cellar doors for tastings of world-class wines, indulge in delicious meals overlooking vineyards, and soak up the relaxed atmosphere, perfect for a memorable day trip or weekend getaway.



KINGS PARK

Kings Park is a sprawling oasis in the heart of the city. Explore a stunning mix of manicured gardens bursting with colour, natural bushland teeming with native wildlife, and sweeping city and river views. Whether you crave a peaceful picnic amongst wildflowers, a hike through eucalyptus forests, or a visit to the renowned WA Botanic Garden, Kings Park offers a haven for nature lovers and adventure seekers alike.



PERTH MINT

Australia's oldest and the world's only government-guaranteed precious metals enterprise, shines in Perth. Founded in 1899, it refines gold and manufactures beautiful collectible coins and bullion. Visitors can explore the Perth Mint's rich history through exhibitions and even witness the minting process live. Whether you're a history buff, a coin collector, or simply curious about precious metals, Perth Mint offers a fascinating glimpse into the world of gold.

JOHN FORREST NATIONAL PARK

Just a 30-minute drive east of Perth, explore diverse landscapes with towering jarrah and marri trees alongside Jane Brook. Hike or bike on scenic trails, spot western grey kangaroos basking in the sun, or delve into the park's rich Aboriginal history. John Forrest National Park offers a slice of nature for everyone.



SCITECH

Explore interactive exhibits that bring science, technology, engineering, and math (STEM) to life. Marvel at the wonders of the universe in the largest planetarium in the Southern Hemisphere, or witness live science shows that spark awe and inspire future generations. Scitech offers a fun-filled and educational experience for visitors of all ages.

CROWN CASINO PERTH

This luxurious resort boasts a 24-hour casino with a variety of table games and pokies. Beyond gaming, Crown Perth features award-winning restaurants, high-end bars, and even a three-theatre complex showcasing everything from musicals to live performances. Whether you're seeking a thrilling night at the tables or a relaxing evening out, Crown Perth has something for everyone.





Perth Ascot Central Apartments is owned and managed by **Central Apartment Group**.

Central Apartment Group specialises in the management and operation of apartment hotels across Australia.

Our philosophy is to create a 'home away from home', allowing you to stretch-out, work and relax in affordable luxury. Our focus is providing quality accommodation and personalised service in superior locations.

For a complete list of our hotels across Australia, please visit our website.

WEBSITE

www.centralapartmentgroup.com.au

EMAIL

info@centralapartmentgroup.com.au

HEAD OFFICE PHONE NUMBER

(07) 3852 3334

HEAD OFFICE

Alison House
35 Dover Street, Albion, 4010
PO Box 3224, Newstead, QLD, 4006





CENTRAL APARTMENT GROUP



With 24 hotels in 13 destinations across Australia, Central Apartment Group has you covered.

To book your next accommodation, visit

cag100.com.au



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